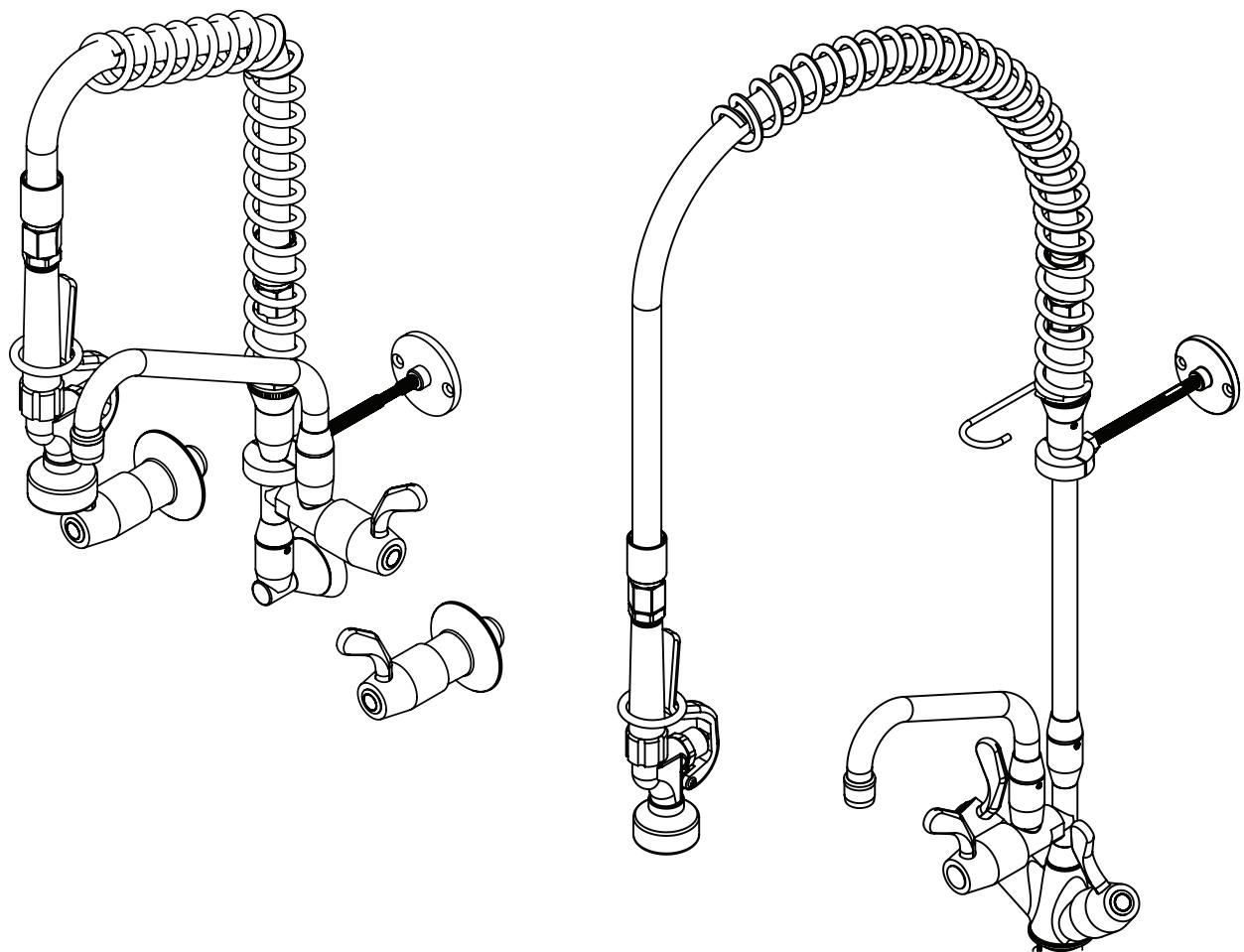


FOOD SERVICE PRE-RINSE ASSEMBLIES

Installation, Operating & Maintenance Instructions



I00063_May 19

Call 1300 369 273
www.enware.com.au

Enware Australia Pty Limited
9 Endeavour Rd Caringbah NSW 2229 Australia
Ph: 02 8536 4000 info@enware.com.au

 **ENWARE**

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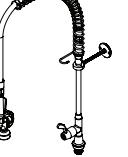
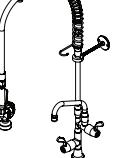
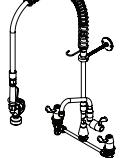
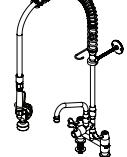
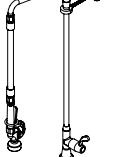
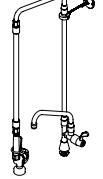
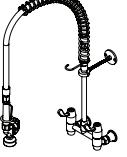
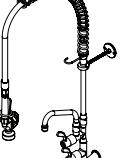
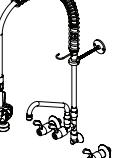
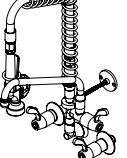
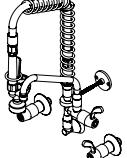
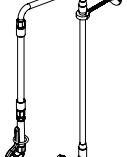
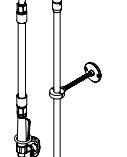
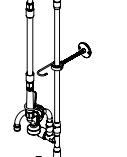
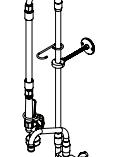
food service pre-rinse assemblies

Thank you for choosing Enware's Food Service Tapware. Designed and manufactured in Australia, the Food Service Range is built using premium quality hose, brass and stainless steel to provide maximum strength and durability. It can quickly and efficiently remove waste material from plates, pans and utensils prior to them being washed.

product features

- Designed and manufactured in Australia
- Built tough for the demands of busy commercial kitchens where performance and reliability are crucial
- Proven durability in some of Australia's leading restaurants and fast food stores
- Easy to use, ergonomically designed spray-trigger and tap handles
- Self-closing trigger spray turns off water when not in use
- Trigger spray achieves 6-Star WELS Rating with efficient high velocity spray
- Quarter turn jumper valve used in conjunction with lever handles allow for easy control of water flow
- High water efficiency, reducing water costs and energy costs for heating water
- Integral dual check valve aid in backflow prevention and protect the water supply from contamination
- Spring return allows spray and hose to be pulled down into the spraying position, and then retract back to upright position when released, reducing backflow risk from the trigger spray being immersed in water
- Adjustable wall bracket provides increased support and stability to the riser assembly
- Modular design allows easy configuration to suit specific needs
- Fast, easy installation, supplied with minimal on-site assembly required

product codes

Hob Mounted	FHS001	FHS011	FHS021	FHS031
				
	FHS041	FHS101	FHS111	FHS121
				
	FHS131	FHS141	FHA016	FHA116
				
	FS760			
				
Wall Mounted	FWS001	FWS011	FWS021	FWS031
				
	FWS101	FWS111	FWS121	FWS121C
				
	FWS121W	FWS131	FS704	FSJ705
				
	FWA016	FWA056	FWA116	FWA156
				

technical data

Water Inlet Connection (Hot / cold)	1/2" BSP (DN 15mm) 5/8" BSP (In-wall recessed SBA)
Working Pressure Range	10-1200 kPa (Jumper valve, spring loaded valve) 50-800 kPa (Ceramic Disc)
Recommended Working Pressure Range*	150-500 kPa max*
Flow Rate	Pre-rinse spray gun 4 L/min Pot filler 8 L/min supplied standard
Operating Temperature Range	0 - 95 °C (Jumper valve) 0 - 85 °C (Spring loaded valve, incl. pre-rinse spray gun) 0 - 75 °C (Ceramic Disk)

For use with potable water only.

installation compliance

*Enware products are to be installed in accordance with the Plumbing Code of Australia (PCA), AS/NZS3500 and the manufacturer's instructions.

Installations not complying with PCA, AS/NZS 3500 or the manufacturer's instructions may void the product and performance warranty provisions.

This product must be installed and commissioned by a qualified plumber. The following clauses must be observed for a compliant installation and correct operation of Enware tapware.

WATER SERVICES

Plumbing Code of Australia: Part B1 Cold Water Services AS / NZS 3500.1-2003 Water Services;

- Section 1.6(a) Facilities for people with Disabilities
- Section 3.3.2 Pressure at outlets (min 50kPa)
- Section 3.3.4 Maximum pressure within buildings (500kPa static)
- Section 3.4 Velocity Requirement (Max 3.0m/s)
- Section 16 Testing and Commissioning; Flushing, Hydrostatic testing, cleaning and disinfection of water services.

HEATED WATER SERVICES

Plumbing Code of Australia: Part B2 Heated Water Services

- AS / NZS 3500.4-2003 Heated Water Services;
- Section 1.9 Water Temperature
 - 1.9.1 Storage Temperature
 - 1.9.2 Sanitary fixtures delivery temperature
 - 1.9.3 Acceptable solutions for control of delivery temperatures
 - Section 10 Heated Water Services for People with Disabilities
 - Section 11 Testing and Commissioning

assembly and installation procedure

IMPORTANT - Before proceeding with Installation

- Ensure all operating and dimensional specifications are suitable for the intended installation.
- Check that there is no shelf or obstruction above. Shorter riser, hose & spring guard options are available from Enware
- **Check that wall bracket can be installed on a stable wall surface.** If not, extra measures may need to be taken so that the bracket can be supported by a firm wall backing.
- **Ensure all supply lines are flushed thoroughly to remove debris** prior to the installation of this product as per AS/NZS 3500.1. Strainers (40 mesh) are recommended if debris is an ongoing problem.
- **Ensure water pressures for hot and cold supplies are relatively balanced.** If not, one side may override the other. A pressure reduction valve may be required to address any imbalance in the water supply pressure, or to comply with the recommended maximum pressure.
- It is recommended that isolation valves are installed on both hot and cold supplies prior to the pre-rinse unit and that these are easily accessible.

Unpack and layout all components to check that you have all parts.

installing the base

Choose the type of base to be installed.

Hob Mounted Single Inlet
[FS011, FS010]



[GO TO PAGE 6](#)

Hob Mounted Twinner Body
[FS015]



[GO TO PAGE 7](#)

Hob Mounted Exposed Breech [FS012]



[GO TO PAGE 8](#)

Hob Mounted Concealed Breech [FS013]



[GO TO PAGE 9](#)

Wall Mounted Exposed Breech [FS022]



[GO TO PAGE 11](#)

Wall Mounted Single Inlet
[FS021, FS020]



[GO TO PAGE 12](#)

Wall Mounted Recessed (Concealed In-Wall) [FS023]



[GO TO PAGE 13](#)

hob mounted single inlet

FS011 FS010



Single inlet hob tap assembly - Maximum bench thickness: 35mm



Hob base mount - Maximum bench thickness: 10mm

1. Fit 1/2" Tail into Base Mount:

Apply thread sealing tape onto the non-beveled end of 1/2" BSP all-thread tail, and screw to female thread of hob base.



IMAGE 1



IMAGE 2

2. Mark the hole to be drilled on the bench (min. 40mm - max. 160mm to the centre from wall) and drill the hole (Φ 22mm) using a hole saw or similar tool. SEE IMAGE 3

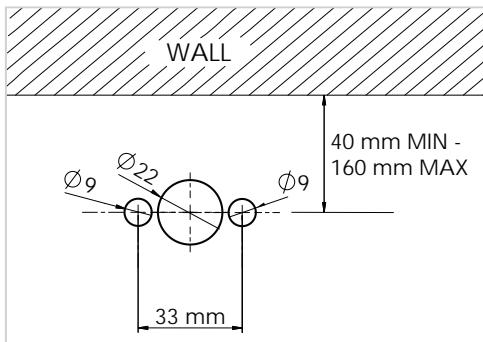


IMAGE 3



IMAGE 4



IMAGE 5

4. Fit base onto the bench and secure using 1/2" brass nut from underneath the bench.

For base with anti-rotation pins, fit black spacer first (if required), then fit the nut, and tighten firmly. Do not over-tighten. (Using excessive force may result in damage to the black plastic spacer.) SEE IMAGE 5.

5. Proceed to installation of riser, pot filler & spray arm – page 15



Maximum bench thickness: 30mm

1. Mark the hole to be drilled on the bench (min. 40mm - max. 160mm to the centre from wall) and drill a Ø33mm hole using a hole saw or similar tool.

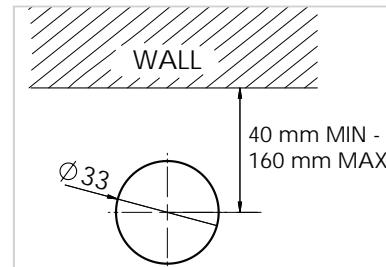


IMAGE 6

2. Unscrew metal washer and fixing nut from body assembly.

Fit one flexible inlet hose onto body. Apply a small amount of food grade grease onto o-ring before fitting. (Note markings on flexible hose – red [for hot] and blue [for cold])



IMAGE 7

3. Fit base onto bench through the drilled hole. From underneath the bench, fit large metal washer before fitting the brass locking nut. Hand-tighten locking nut. Check that tap base is facing straight forward, then use a Philips head screw driver to firmly tighten the two screws on either sides of brass nut.



IMAGE 8



IMAGE 9

4. Fit the other flexible inlet hose onto body.



IMAGE 10

5. Proceed to installation of riser, pot filler & spray arm – page 15



Maximum bench thickness: 30mm

1. Mark 2x holes to be drilled on the bench. (min. 40mm - max. 160mm to the centre from wall, centres 150mm apart.)

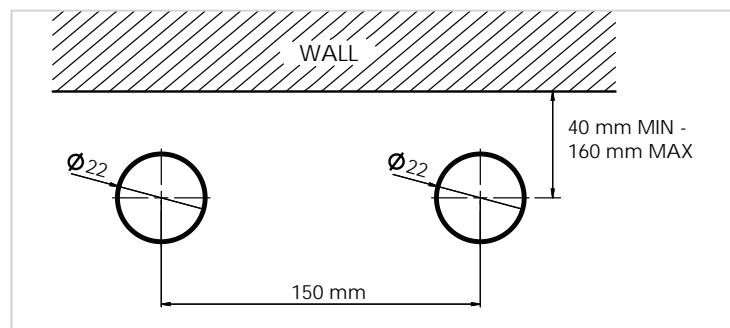


IMAGE 11

2. Drill the holes (Φ 22mm) using a hole saw or similar tool.

3. Ensure the base cover domes and clear washers are fitted, and fix base body onto bench. From underneath the bench, fit lock nuts onto the tails and tighten firmly using a spanner.



IMAGE 12

4. Proceed to installation of riser, pot filler & spray arm – page 15



Maximum bench thickness: 20mm

1. Mark the holes to be drilled on the bench and drill the holes. (min. 40mm - max. 160mm to the centre from wall, tap body centres min. 150 mm – max. 330mm. Drill hole size: spout – Φ 22mm, tap bodies – Φ 33mm).

Cut the copper T piece to size:

2. Screw 1x brass fixing nut on each tap body and screw the nut right down to the end of thread.

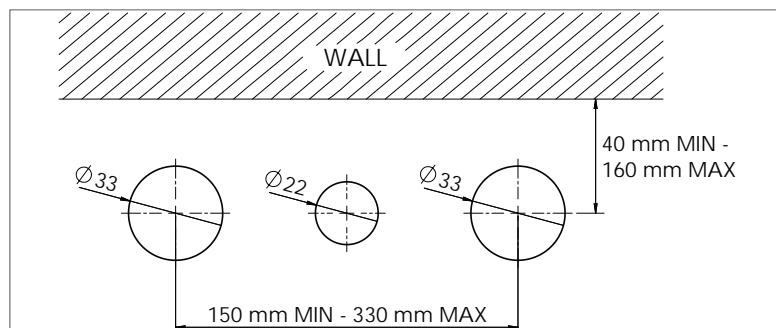


IMAGE 13

3. Fit the bodies upside down into the 33mm holes from top of the bench. Align centre of the copper T piece to the centre hole. Mark the copper pipes on both sides. (19mm past the end of the body thread, or deduct 15mm from the centre of drilled hole on each side). Check the measurement again, and cut the copper tube with tube cutters. De-burr the copper tube.

Take tap bodies out of the holes and keep at hand.



IMAGE 14



IMAGE 15



IMAGE 16



IMAGE 17

Fit the spout:

4. Pull the brass 1/2" threaded tail off the copper T-piece. Apply thread sealant to the non-beveled end of the 1/2" threaded tail, then screw into the base of the swivel hob and tighten.
5. Fit smaller clear washer through the 1/2" tail, then fit the base onto the bench. From underneath the bench, fit smaller red fibre washer onto the tail, then screw 1/2" brass nut on. Note the orientation of the grub screw on the base, then tighten the brass nut firmly using a spanner. SEE IMAGE 17

Fitting the bodies:

6. Fit compression nut and olive to each side of the copper T-piece, and fit tap bodies on to each side. Screw each compression nut onto each body loosely. Note: a small groove in the spline of the spindle and red tape indicates the hot side.
7. Check the 2 o-rings on the centre spout fitting of the T-piece has o-ring grease applied. Fit larger red fibre washers onto each basin body.
8. From underneath the bench, insert the tap bodies and T-piece assembly up through the bench, at the same time inserting the T-piece up into the 1/2" brass tail of spout. Take care not to pinch or damage the o-rings in the process. Push the T-piece assembly until it comes to a stop. SEE IMAGE 18.



IMAGE 18

9. While holding the T-piece up, from top of the bench fit a clear plastic washer and a cover dome onto each tap body. Screw the dome in until it comes in contact with the bench, but do not tighten the dome at this point. Ensure both tap bodies extend through the bench the same distance. SEE IMAGE 19.

Now from underneath the bench, screw the fixing nuts back up hard against the bench and tighten with a basin spanner. (Alternatively, from top of the bench, gently tighten the chrome cover domes with a spanner.) SEE IMAGE 20 & 21



IMAGE 19



IMAGE 20



IMAGE 21



IMAGE 22

10. Now tighten the 1/2" compression nuts on the T-piece with a spanner. Re-torque all nuts and ensure they are tight. IMAGE 23



IMAGE 23



IMAGE 24

Fitting Handles:

11. SBA's (spindles) should already be fitted onto tap bodies.

Fit the lever handles onto spindles. Note the orientation of the lever handle – facing the front for closed position, turning outwards to open. The lever position can be adjusted by re-positioning the handle on the splines of the spindle. The levers can also be set slightly offset (away) from the spout when in closed position. SEE IMAGE 45 PAGE 18

12. Once the handle is correctly positioned, use locking screw and washers to secure the lever handle to spindle. Tighten using the 3mm Allen key provided, then fit indicator button holder into the lever handle top by pushing it. SEE IMAGE 24

13. Proceed to installation of riser, pot filler & spray arm – page 15



IMAGE 25



Rough In:

1. Secure two 1/2" BSP male fittings behind the finished wall, for hot and cold water supplies, 150mm apart. Allow approx. 12mm of thread proud from finished wall.

(FSJ704 FSJ705 models - 200mm centres. For Adjustable models - min.150 mm – max. 330mm centres)

Fit off:

2. Flush the line thoroughly before connecting tap fittings. Once the line is clear of debris, proceed to next step.
3. Unscrew wall bases from the tap assembly.
4. Apply thread sealing tape onto the two 1/2" male threads on wall. Seal any gaps between the thread and the wall with silicone sealant. Screw each wall base onto each thread and tighten firmly. For extra leverage, use a half inch (1/2") Allen key through the centre hole. SEE IMAGE 28.
5. Check that the tap frame has two o-rings on the spigot fitting on each side. Check that they are lightly greased with food grade o-ring grease.
6. Gently but firmly push the frame onto the wall bases, making sure the o-rings are not pinched, dislocated or damaged in the process.
7. Once the tap frame has fully engaged, screw each nut onto wall base and tighten with a spanner.
8. Proceed to installation of riser, pot filler & spray arm – page 15

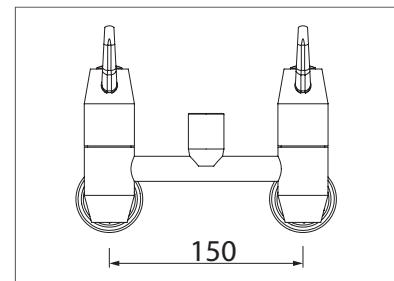


IMAGE 27



IMAGE 28



IMAGE 29

wall mounted single inlet

FS021 FS020



Rough In:

1. Secure one 1/2" BSP male fitting behind the finished wall, allowing approx. 12mm of thread proud from finished wall.

Fit off:

2. If required, cut the 1/2" thread on wall so it is approx. 12mm proud from finished wall.
3. Flush the line thoroughly before connecting tap fittings. Once the line is clear of debris, proceed to next step.
4. To fit wall base mount, apply thread sealing tape onto the 1/2" BSP male thread on wall. Seal any gaps between thread and wall with silicone sealant. Screw wall base onto the 1/2" thread, and tighten firmly. Make sure the wall base is fitted plumb (facing straight up).
5. Proceed to installation of riser, pot filler & spray arm – page 15



Rough In:

- Secure a tap breeching piece behind wall, setting the face of the body within 1 to 14mm behind finished wall, and outlet 1/2" BSP male fitting approx. 12mm proud from the finished wall.

Before Fit off:

- Before proceeding check that the depth of the wall tap body to finished wall surface is within the standard flange adjustment range (1 – 14mm for 1/4 turn jumper valve). Installations outside of this range may require extended SBA's (spindles) or trouble domes (available from Enware). SEE IMAGE 30
- Flush the line thoroughly before connecting tap fittings. Once the line is clear of debris, proceed to next step.

Fit off:

- Fit wall base onto the 1/2" thread male outlet. Refer to previous section - Wall Mounted Single Inlet Model installation procedure on Page 12.
- The SBA must be installed separately to the dress fittings. Firstly pull the indicator buttons out, remove flange and lever handle assembly from the SBA. SEE IMAGE 31

Note that the SBA marked with a small groove in the spline indicates cold SBA (in-wall).

- Remove the blue or red plastic protecting cap from SBA.

Check that tap washer and red fibre washer are located in their correct positions, and screw the SBA onto tap body in wall. Tighten the SBA using a tube spanner or other appropriate spanner by the hexagonal flats near the base (not by the smaller hexagonal gland nut in the middle near the spindle). Recommended torque setting is 30Nm.

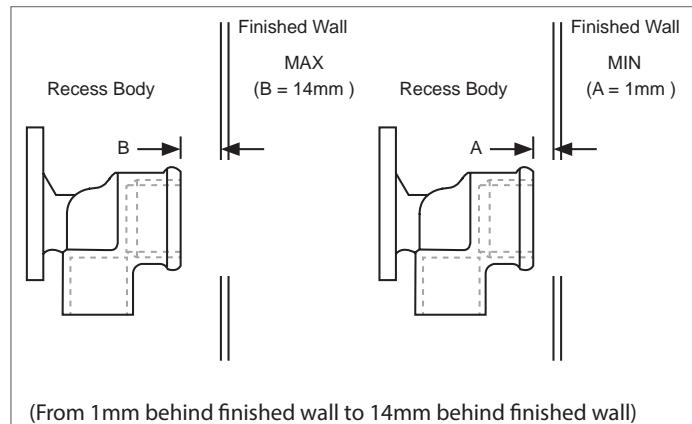


IMAGE 30

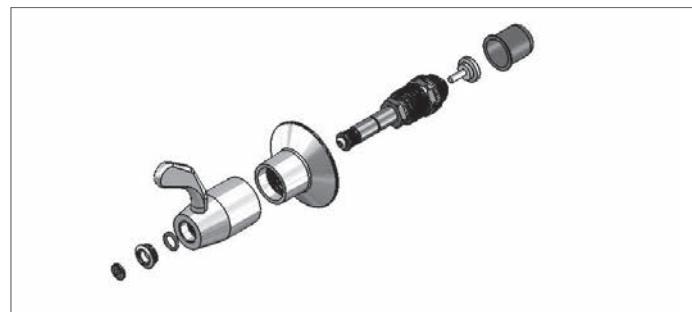


IMAGE 31

Test for leaks from SBA's:

7. Turn off the SBA's using the lever handle, then turn water supply on. Turn the tap on and off a few times to test for leaks from SBA's. (Cover the outlet with a towel to minimise water splashing.)
8. Once water-tightness is confirmed, seal gaps between the SBA's and the wall with silicone sealant or other appropriate sealant.

Fit Flange & Handle:

9. Hand-tighten the recess wall flange onto thread of SBA until it comes to a firm stop against the wall.
10. Place the lever handle onto the spindle. The lever position can be adjusted by re-positioning the handle on the splines of the spindle. Most applications require the lever to sit pointing straight up or slightly offset (away) from the spout. SEE IMAGE 45 on page 18
11. When correctly positioned use locking screw and washers to secure lever handle to spindle. Tighten using the Allen key. Push the indicator button holder into the lever handle top.
12. Proceed to installation of riser, pot filler & spray arm – page 15

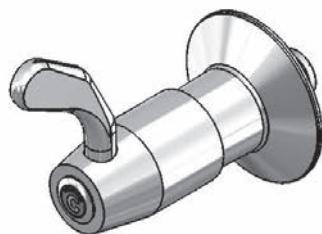


IMAGE 31

installing the riser, pot filler & spray arm

Note that each component of the pre-rinse assembly uses a corresponding male-double-o-ring-spigot to female-socket swivel connection. The o-rings on the male spigot are pre-greased. Re-grease them if required.

1. Take grub screws out from female joints of all parts (riser, pot filler adaptor, base, body) and keep them at hand.



IMAGE 32

2. Fit riser and/or pot filler adaptor onto the base body. To do this, firstly align the joints straight, then gently but firmly push the male double o-ring spigot fitting into the female connection, taking care not to pinch or damage the o-rings while doing so. Push the joints together all the way until the male joint comes to a stop.



IMAGE 33

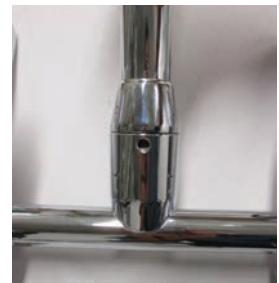


IMAGE 34

3. Check that the riser is sitting plumb (straight up). Measure the distance between the wall and the riser.



IMAGE 35

4. Assemble the wall bracket, making sure that there is enough thread going into the wall plate and the half section of the riser bracket. Note the difference in length from the measurement taken in step 3. Cut the all-thread to suit (if required).

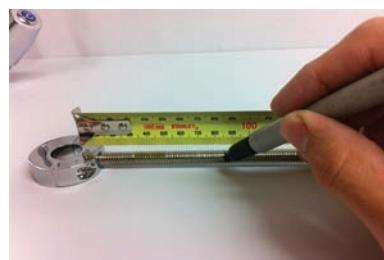


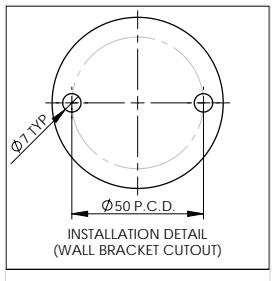
IMAGE 35

5. Re-assemble the bracket, and fit the bracket onto the riser as high up as possible. This gives greater support and stability to the assembly. Gently tighten the two screws of the bracket onto riser using the 2.5mm Allen key provided.



IMAGE 36

6. Check that the riser is sitting plumb both ways (front-rear, right – left), and bracket is lined up straight towards the wall. Then mark the two drill holes of the bracket on the wall.



7. Drill the two marked holes in the wall and fix the bracket onto wall using appropriate fixings.

IMAGE 37

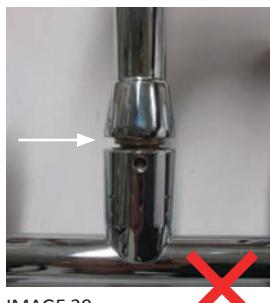


IMAGE 39



8. Fit spring retainer/ hose/ spray gun assembly onto riser.

9. Fit all grub screws back onto fittings, using the 2.5mm Allen key provided. Check that each grub screw has engaged into the recess of the male spigot, then tighten gently.

Before fully tightening the grub screw, check that the pot filler is facing the preferred direction. (If spout needs to swivel, tighten grub screw and then back off slightly just enough for the spout to swivel. Do not disengage screw more than half a turn. If grub screw is not fitted correctly it may result in premature wear or damage to the brass spigot.)



IMAGE 41



IMAGE 42

Ensure the spigot has engaged into the socket properly. SEE IMAGE 39, 40

Ensure the grub screw has engaged into the groove properly. SEE IMAGE 41, 42

water connections

1. Ensure the hot and cold supply lines have been flushed thoroughly to remove debris.
2. Once the lines are clear of debris, connect tap to water supply.

(For taps with flexible hoses: care must be taken to not twist or kink the flexible hose. If the isolation tap is located in an awkward position or is too far, use another fitting and a flexible hose to extend the length and to reduce the strain on the flexible hose)

3. Check again that all screws, nuts, grub screws and fittings have been fitted and tightened.
4. Check that all taps and the trigger spray are turned off.
5. Turn water supply on to check for leaks at all connection points.

The tap is now ready for use.

WARNING Hot water will scald. Care must be taken to avoid scalding when using the trigger spray to deliver hot water. Exposed metal sections of the mixer, riser assembly, hose connections and trigger spray may become hot when in use and may cause burn injuries.

When not in use ensure all taps to the pre rinse assembly are turned off. The taps should not be left on when unattended as this maintains pressure to the hose and trigger spray assembly, which could result in water damage from flooding if in the unlikely event the hose or trigger spray were to malfunction.

operating instructions

PRE-RINSE SPRAY GUN OPERATION

Squeeze spray trigger and pull down hose to desired angle and position to wash.

SEE IMAGE 43

To make the spray stay on, slide the holding ring over the trigger. SEE IMAGE 44

To turn off, let go of the trigger or slide the holding ring off the spray lever handle.

Use the hook to stow away the spray gun



IMAGE 43



IMAGE 44

OPERATING LEVER TAPS

To operate taps, turn handle lever in the directions indicated: either pulling forward and down toward the user, or turning outwards to open. SEE IMAGE 45

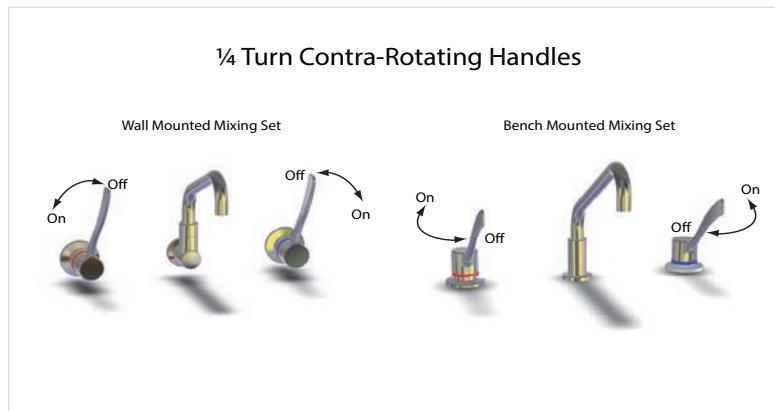


IMAGE 45

cleaning

Enware Product should be cleaned with a soft damp cloth using only mild liquid detergent or soap and water. Do not use cleaning agents containing a corrosive acid, scouring agent or solvent chemicals. Do not use cream cleaners, as they are abrasive. Epoxy coated surfaces should only be cleaned with a cloth and clear water or mild detergent.

Use of unsuitable cleaning agents may damage the surface. Any damage caused in this way will not be covered by warranty.

components and spare parts

Ultra-Rinse Pre-Rise Trigger Spray (Standard)	FS729
Ultra-spray soft rinse trigger spray (Non-adjustable spray outlet)	FS729SS
Trigger spray spring loaded SBA (cartridge)	FS721S
Trigger Spray Service Kit	FS077NS
Trigger Spray Handle & Screw	FS790
O-rings (8), grub screws (4), & aerator (1) pack	FS734
Check valves (2 in pack)	MIS631
Lever Indicator button (hot, cold, warm) & fixing screw	FS092 (Hot), FS093 (Cold), FS094 (Plain)
Lever handle fixing screw and washer	MIS597
Lever handle with indicator button (specify hot, cold, or plain)	FSJ378
Lever Top Assembly (includes handle, indicator button, fixing screw & washer, SBA)	Hob Mount (Pillar / Bib) - FSJ095 (Hot), FSJ096 (Cold & Pot Filler) Hob Mount with Flange (Basin / Sink) - FSJ391 (Specify Hot or Cold) Wall Mounted - Recess Adaptor - FSJ308 (Specify Hot or Cold)
Food service SBA (spindle)	Hob Mount (Pillar / Bib) FSJ381 (Specify Hot or Cold) In-Wall - FSJ395 (Recess - Cold), FSJ396 (Recess - Hot)
Tap washers (Hydroseal - pair)	MIS630
Flexible hose (hot, cold)	MIS632 (Cold/Blue), MIS633 (Hot/Red)
Wall bracket	FS070
Heavy Duty Hose	FS104 (400mm), FS106 (600mm), FS109 (900mm), FS110 (1000mm -Standard), FS111 (1100mm), FS115 (1500mm)
Riser	FS051 (100mm), FS053 (300mm), FS056 (600mm), FS059 (900mm)
Pot filler adaptor	FS063
Spring Retainer (retainer fitting only, for spring, hose and hook)	FS061
Trigger Spray Hook	FS072
Spring Guard (Exterior Spring Guard Stainless Steel 316 Grade)	FS100 (585mm Standard), FS101 (385mm Short)
Sticker Label - Lever Tap Operation	MIS620

For more information, go to our website - www.enware.com.au, enter product code in keyword search.

service and maintenance

Always refer to instructions from Enware before disassembling any fitting. Spare part kits should be on hand before any service of the tap is undertaken.

It is recommended that the trigger spray action be periodically serviced. The maintenance interval will depend on the frequency of use of the product, water quality and the general environment.

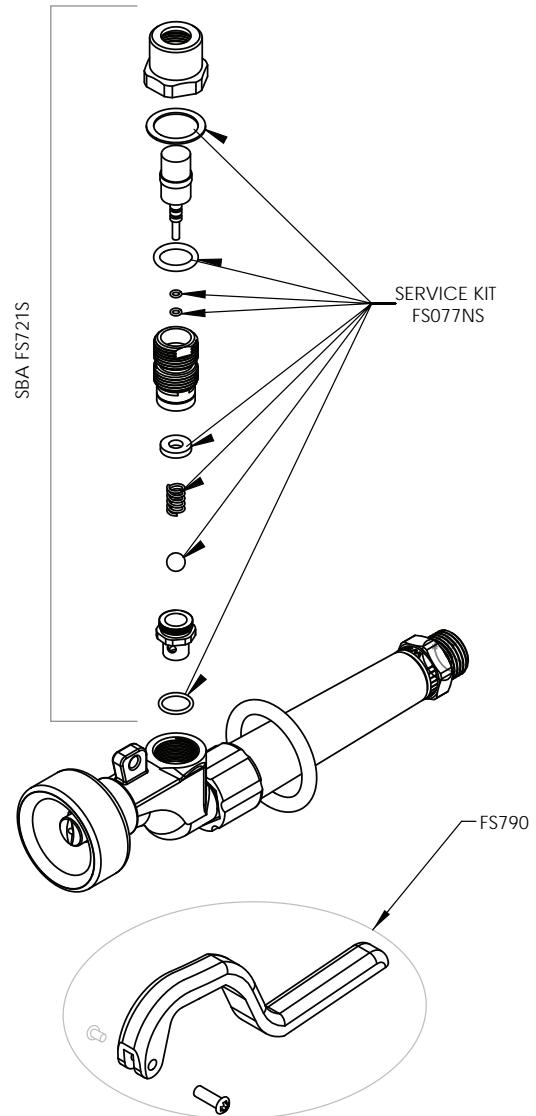
Occasionally the handle screws should be checked for tightness and a visual inspection made of all other connections on the assembly. Ensure that the trigger spray and hose, the wall bracket fixing to the wall and the riser are secure, and tighten if necessary.

The trigger spray action can be maintained by simply cleaning and lubricating the spring action, or by replacing the SBA (cartridge). (For more detail, refer to FS729 trigger spray installation instructions.)

If re-greasing spindles, always use a silicon based food machinery grade lubricant approved for use with fittings that are in contact with potable water, such as Hydroseal 'O' Ring Lubricant or Molykote 111 silicone based grease.

SERVICING THE TRIGGER SPRAY

1. Using two (2) Phillips head screw drivers, undo the locking screws from the handle and remove handle.
2. Using a 26mm spanner remove the cover dome and red fibre washer from the spring loaded action. Clean the inside of the cover dome. Use a dilute solution of CLR if necessary. Remove all scale, grease and any other residues.
3. Lightly grease the inside of the dome.
4. Pull out the piston from the SBA (stuffing box assembly) and clean any scale or residues from the spindle and button. Be careful not to damage the o rings.
5. Lightly grease the piston o rings and push the piston back into the SBA.
6. Depress piston to start water flow. Release piston and check for leaks and that the water flow stops. If there is no flow, or water does not stop, refer to the trouble shooting guide. If the problem persists, service kits or replacement SBA may be required.
7. With the red fibre body washer located over the SBA, screw the cover dome back down onto the SBA.
8. Replace the handle and secure it with the hinge screws.
9. Re-test trigger spray for correct operation.



SPARE PARTS

FS721S	SBA (cartridge)
FS077NS	SBA Service Kit
FS790	Trigger handle and hinge screw set

troubleshooting

Refer to the following trouble shooting guide for specific problems and solutions.

PROBLEM	CAUSE	RECITIFICATION
No water flow from trigger spray outlet or pot filler spout	Water supply turned off or disconnected	Connect and turn on water supply
	Check valves are blocked by debris	Remove check valves and clean Replace check valves (Located inside spring retainer fitting)
	Spray outlet, spout aerator, or inlet or outlet ports of SBA are blocked with debris	Dismantle SBA or aerator and remove blockage, clean and re-grease if necessary
Trigger spray does not turn off	Debris fouling ball seating washer or stainless steel ball	Dismantle and clean spray gun SBA. Refer to FS729 instructions
	Seating washer damaged or spring is broken	Replace damaged components or replace SBA
	Piston jammed in open position	Remove dome and piston from SBA, clean piston assembly and re-grease piston o-rings
Water leaks from top of trigger spray dome	Piston o-rings worn	Replace o-rings and re-grease spindle
Tap does not turn water off	Jumper valve is worn	Replace jumper valve
	SBA has been loosened from tap body	Tighten SBA back into body Replace fibre washer or jumper valve if required
	Jumper valve washer is missing	Check washer is installed
Water leaks from tap body	SBA has been loosened from tap body	Tighten SBA back into body
Water leaks from top of tap spindle	Gland nut has loosened or gland seal has worn	Tighten gland nut or replace SBA
Tap does not stay shut Handle operation feels loose	Gland nut has loosened or spindle thread has worn	Tighten gland nut or replace SBA
	Water supply pressures too high	Check water pressure is under 500kPa
Water leaks from o-ring joints	O-ring seal missing or damaged	Install / replace with new o-ring
	Grub screw not correctly located in the groove of riser spigot	Check that grub screw hole is aligned with the groove and install grub screw correctly into the groove of male spigot
	Groove of male spigot fitting for grub screw has worn or is broken	Replace damaged or worn part
Water leaks from hose connection to trigger spray or riser	Hose has loosened from connection	Unscrew hose from trigger or riser, clean the thread, and reseal thread with thread seal tape.
Tap is loose	Fixing bracket or fixing nut have come loose	Tighten screws on bracket or tighten fixing nut to base
	O-rings have worn out	Replace o-rings
	Grub screws have loosened	Tighten grub screws. Use Loctite 577, Loxeal or similar sealant to fix grub screw in place

Enware Australia Pty Limited (ACN 003 988 314) ("we" or "us") warrants that this product (also referred to as "our goods") will be free from all defects in materials and workmanship for 12 months* from the date of purchase. Our liability under this warranty is limited at our option to the repair or replacement of the defective product or part, the cost of repair of the defective product or part or the supply of an equivalent product or part, in each case if we are satisfied the loss or damage was due to a defect in the materials or workmanship of the product or part. All products must be installed in accordance with the manufacturer's instructions, the PCA, and AS/NZS3500 including any other applicable regulatory requirements.

making a claim

To make a claim under this warranty you must notify us in writing within 7 days of any alleged defect in the product coming to your attention and provide us with proof of your purchase of the product and completed the Online Product Service and Warranty Form available on website www.enware.com.au.

All notifications and accompanying forms must be sent to us marked for the attention of the Enware Australia Pty Limited, 9 Endeavour Road, Caringbah NSW 2229. We can also be contacted by telephone (1300 369 273) or by email (info@enware.com.au).

Your costs in making a claim under this warranty, including all freight, collection and delivery costs, are to be borne and paid by you. We also reserve the right at our cost to inspect any alleged defect in the product wherever it is located or installed or on our premises.

*12 Months parts and labour warranty on the complete assembly - Ultra Spray & Ultra Rinse Series (FHS, FS, FWS)

exceptions

This warranty does not apply in respect of any damage or loss due to or arising from:

- a) Failure by you or any other person to follow any instructions for use (including instructions and directions relating to the handling, storage, installation, fitting, connection, adjustment or repair of the product) published or provided by us;
- b) Failure by you or any other person responsible for the fitting, installation or other work on the product to follow or conform to applicable laws, standards and codes (including the AS/NZ 3500 set of Standards, all applicable State and Territory Plumbing Codes, the Plumbing Code of Australia and directions and requirements of local and other statutory authorities); or
- c) Any act or circumstance beyond our control including faulty installation or connection, accident, abnormal use, acts of God, damage to buildings, other structures or infrastructure and loss or damage during product transit or transportation.

other conditions

Except as provided or referred to in this document, we accept no other or further liability for any damages or loss (including indirect, consequential or economic loss) and whether arising in contract, tort or otherwise. Any benefits available to you under this warranty are in addition to any non-excludable rights or remedies you may have under applicable legislation, including as a "consumer" under the Australian Consumer Law. To that extent you need to be aware that: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



ADDRESS: 9 Endeavour Road, Caringbah NSW 2229 Australia
POSTAL ADDRESS: P.O. Box 2545, Taren Point NSW 2229 Australia
PHONE: 61 2 8536 4000 **FAX:** 61 2 8556 4066
1300 369 273 (AUS) WWW.ENWARE.COM.AU INFO@ENWARE.COM.AU

ABN 23 003 988 314

